

CONTACT YOUR MORTGAGE SERVICER

Once you have determined if you are eligible for a Home Affordable Refinance or Modification, the next step is to contact your mortgage servicer to discuss your situation. A wide array of servicers have agreed to participate in the Home Affordable Modification program and have already engaged borrowers and expanded capacity to begin the modification process for eligible homeowners. In addition, all servicers for loans owned by Fannie Mae and Freddie Mac are required to participate. The following is a list of servicers who have formalized their commitment to the program through a signed contract:

Name	Web Site	Phone
Aurora Loan Services LLC	https://www.myauroraloan.com/	1-800-550-0508
Bank of America, N.A.	www.bankofamerica.com/mha/	1-800-846-2222
CCO Mortgage	www.ccomortgage.com	1-800-234-6006
Carrington Mortgage Services, LLC	www.carringtonms.com	1-888-267-2417
Chase Financial LLC	www.chase.com/chf/mortgage/hrm_documents	1-866-550-5705
CitiMortgage, Inc.	www.mortgagehelp.citi.com	1-866-915-9417
Countrywide Home Loans Servicing LP	http://my.countrywide.com/media/hasp.html	1-800-669-6607
First Federal Savings and Loan	https://www.ourfirstfed.com/home/home	1-800-800-1577
GMAC Mortgage LLC	www.gmacmortgage.com	1-800-766-4622
Green Tree Servicing LLC	www.gtsservicing.com	1-800-643-0202
Home Loan Services, Inc.	www.viewmyloan.com	1-800-622-5035
Nationstar Mortgage LLC	www.nationstarmtg.com	1-888-850-9398
Ocwen Financial Corporation, Inc.	www.ocwen.com	1-800-746-2936
RG Mortgage Corporation	www.rgmortgage.com/mortgage	1-888-264-4674
Residential Credit Solutions	https://www.residentialcredit.com/default.aspx	1-800-737-1192
Saxon Mortgage Services	www.saxononline.com	1-800-594-8422
Select Portfolio Servicing	www.spservicing.com	1-888-818-6032
Wells Fargo Bank, NA	www.wellsfargo.com/homeassist	1-800-678-7986
Wescom Central Credit Union	www.wescom.org	1-888-493-7266
Wilshire Credit Corporation	https://www.wcc.ml.com	1-888-502-0100

We will continue to update this list as additional servicers execute formal participation agreements. If your servicer is not listed, please bookmark this page and check back with us soon. In the interim, you can locate your servicer by reviewing the information on your monthly mortgage statement or find a list of servicers on the [Hope Now Alliance website](#).